

# AARON M JONES

WEB APPLICATION DEVELOPER

I am passionate about solving the problems of small businesses through efficient use of technology. I'm primarily a web developer, but my diverse skills and love of a challenge means I often wear other "hats" while helping my employers to meet their goals.

Phone (608) 205-8674  
Email aaron@jonesiscoding.com  
Website www.jonesiscoding.com

## Employment

PHOTO EXPRESS / EXPRESS PORTRAITS (PEX PHOTO, INC) 11/2006 - 11/1013

### Photo Lab Tech (6 Mon) & IT Manager / Web Developer (5.5 Yrs)

**Primary Hat:** Solely responsible for acquisition, development, implementation, maintenance, and training for all technology in use by the company including desktop/notebook computers, photo printers, printers, mobile phones, networking equipment, cameras & various other equipment. Developed custom solutions for Windows & the web, including a full shopping cart for photography, various automation utilities, photo manipulation, customer management, customer registration and check in, order tracking and management, sales reports, and other tools as needed. Designed & programmed several websites for various company offerings. Managed Linux/Ubuntu web servers. Optimized sites for search results (SEO).

**Secondary Hat:** In charge of creation, training, design & implementation for most marketing campaigns & advertising media including newspaper, magazine, other print outlets as well as online advertising such as e-mail newsletters, Google AdSense, Facebook, Twitter, Google+ and other social networks. Creation, programming, promotion & operation of a modeling contest (Madison's Cutest Kid).

**Additional Hats:** Photo restoration, retouching & manipulation. Customer consultation about photo projects & designs. Creation of new products, market research & pricing. Various management tasks were also performed including employee interaction, documentation, cash handling, security, inventory & closing and opening of a retail location. Assisted with the liquidation of assets, final closure of business.

MILWAUKEE PC 4/2004 - 4/2006

### Assistant Manager & Computer Repair Specialist

**Primary Hat:** Computer hardware repair, software troubleshooting & fixes, assembly and design. Data recovery, virus and spyware removal, OS upgrades & installation for Windows XP, Windows Vista, Microsoft Office & other applications. Research of recurring issues for quick & final resolution. Quoting of repair cost & time frames (as well as meeting those quotes). Store inventory, research/pricing of used items. Planning & implementation of store displays.

**Other Hats:** Development of automation software to assist in OS upgrades, backups, restorations, Computer sales, part sales, software sales. Research and consultation with customers to determine their needs. Cash handling, employee management, stocking, opening and closing of retail location. Assisted in the move of store from one retail location to a new location.

SITEL TECHNOLOGY SERVICES 7/2000 - 1/2003

### Technical Support Advisor (2 Yrs) & Manager, Workforce Management (1 Yr)

Scheduling, attendance tracking, and reporting for a large call center workforce. Development of software tools to assist in scheduling and tracking. Management of a small team of employees charged with real-time monitoring of call center attendance & calls. Designed and wrote web-based documentation for billing & technical support representatives. Designed and documented work flow for billing issues. Wrote technical documentation about hand held devices and the software of a "major ISP" for reference by call center support reps, answered internal calls for assistance from other support reps. Tracked attendance and provided real time monitoring of call statistics. Researched and resolved escalated customer technical issues. Answered customer calls providing support for major ISP and handheld device companies.

## Hobbies & Other Activities

PHOTOGRAPHY: NATURE, CAMERAS, PHOTO MANIPULATION 2006 - Present

Following a lifelong interest in the wildlife, nature & our state parks, I took up photography as a hobby in 2006. While I would still consider myself an amateur, I have sold photographs at various shows during last three years. As part of this hobby, am developing a website concerning WI state parks & have visited & hiked at over two thirds of our state parks.

WEB HOSTING: WEB DESIGN, SERVER MANAGEMENT, LINUX 2002 - Present

To help support my other hobbies & give them a place on the internet, I offered web hosting & design services to the public for many years. I still maintain several servers hosting websites for myself, friends, family, and other associates.

## About Me

**Full Name:** Aaron Michael Jones  
**Location:** 113 Jenna Drive  
Verona, WI 53719  
**Lived in Area:** 9+ Years  
**IT Experience:** 14+ Years  
**Availability:** Part Time or Full Time  
**Transportation:** Licensed Driver & Reliable Car

## Professional Skills

PHP Developing ●●●●●●●●  
Web & UI Design ●●●●●●●○  
Javascript ●●●●●●○○  
SEO ●●●●○○○○

Win. Developing ●●●●○○○○  
Win. Automation ●●●●●●●●

Photoshop ●●●●●●●●  
MS Office ●●●●●●○○

MS Windows ●●●●●●●●  
Mac OS X ●●●●●●○○  
Android ●●●●●●○○  
iOS ●●●●○○○○  
Linux ●●●●●●○○

## Additional Skills

Technology is more than passion. I have yet to use a device, program or system that I could not quickly learn. Friends, family and employers have often joked that I could innately fix anything that plugs in. I am slightly more humble. I can say that I continue daily to read & retain, gaining more knowledge of the technical world that surrounds us. I enjoy using those skills: new, old, or innate at work and at home.

WordPress - ClientExec - Typography - Web Hosting - HTML5 - CSS3 - DSLR Photography Film Processing - Technical & Marketing Copy Writing - Ad Layout - Problem Solving Organization - VirtualMin - E-Mail Setup Google Apps - Google Analytics - Google AdWords - Google AdSense - Affiliate Programs - 100+ WPM Typing - Amazon Sales eBay - Craigslist - VMWare Workstation VBA - Spam Fighting - Speed Reading - More